

## 1. Survey Data

1. In what city and county do you live?

City:

County:

2. If employed, in what city and county do you work?

City:

County:

3. What is your age?

4. What is your gender?

Male

Female

5. Do you have a driver's license?

Yes

No

6. Are you able to drive?

Yes

No

7. What is your Occupation?

Homemaker

Service Worker

Laborer

College Student

Managerial/Professional

Secondary Student

Production/Craft/Repair/Machine Operator

Technical/Administration

Retired

Unemployed

Sales

Other (please specify)

8. What means of transportation do you use at this time? Check all that apply

# Public Transit Customer Survey

- Personal vehicle
- Taxi
- Public transit vans
- Friend or family vehicle
- Walk
- Bicycle
- Van or bus provided by my service agency
- Other (please specify)

## 9. Do you use public transit services?

- Yes
  No

## 10. If you answered YES to Question 9, for what reasons do you use public transit services?

- Religious Services
- Child Care
- Local Businesses
- Restaurant
- Bank
- Shopping
- Work
- Doctor/Dentist/Therapist
- Recreation
- School/College
- Medical Care
- Other destinations:

## 11. If you answered NO to Question 9, for what reasons do you not use public transit services?

## 12. What changes could be made in public transit services that would allow you to use the service for the first time or to use the service more often?

	Not Important	Desirable	Important	Very Important
More flexible in scheduling rides	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increased service from a park-and-ride lot to work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increased service hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increased weekend service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More express service (very few stops)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employer pays part of the cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guaranteed ride home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service close to my home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# Public Transit Customer Survey

Accept different forms of payment	jn	jn	jn	jn
Cleaner buses	jn	jn	jn	jn
More attractive buses	jn	jn	jn	jn
Other	jn	jn	jn	jn

(please specify)

13. Of the changes you suggested above, which ONE, if implemented, would improve public transit service the most and increase your personal usage?

14. Would you be willing to pay for public transit services?

Yes

No